Closure-Related FAQ

I am a resident of an LHC-owned housing development. What should I do if I need to contact the management office or have an emergency maintenance need?
While our Housing Management offices are closed, managers and maintenance staff can be contacted via phone in the event of a maintenance emergency. Please note that staff will enter a unit for emergency maintenance only; routine maintenance will be scheduled after the pandemic threat has passed.

Emergency On-Call (517)763-5816

I am a resident of an LHC-owned housing development. What is the procedure for paying rent when Housing Management offices are closed?
Rent continues to be due the first of each month. Please deposit your rent in the secure drop box at your Housing Management office.

Will scheduled activities and services at LHC developments still be offered?
All group meetings and activities are canceled. Computer labs, libraries, craft rooms, community rooms and on-site Meals On Wheels cafés are closed. Please note that Meals On Wheels will continue to offer service to Home Delivered Meal clients.

I participate in the LHC’s Section 8 Housing Choice Voucher program, have a move to a new unit scheduled and have already given notice to my landlord. Will unit inspections proceed as scheduled?
The LHC will continue to conduct initial unit inspections for move-ins that have already been scheduled. The unit must be vacant and clean. Emergency inspections for issues that pose a potential health or safety hazard will be considered on a case-by-case basis. If you have a question about your inspection, please email your Section 8 Housing Choice Voucher program coordinator.

I participate in the LHC’s Section 8 Housing Choice Voucher program and would like to move to a new unit. Is the LHC currently processing new moves?
The LHC is not processing new moves during the time the office is under a government-mandated closure. If there is a condition in your current unit that you believe threatens your health or safety, please email your HCV coordinator with your name, contact information and a brief description of the situation. We are handling emergency inspections on a case-by-case basis.

I participate in the LHC’s Section 8 Housing Choice Voucher program and am due for an annual recertification. Will this be done as scheduled?
At this time LHC has suspended all annual inspections and re-inspections. Annual recertifications will be conducted via mail, and a return postage paid envelope will be included.

I have a Housing Choice Voucher through the LHC’s program and am unable to search for a suitable unit due to the “Stay Home, Stay Safe” order. Will my Voucher be extended?
Yes, the LHC will extend the period during which your Voucher is valid. A new extension date will be available after the Housing Commission administrative office reopens. In the meantime,
please feel free to email your HCV coordinator with your name, contact information and a brief summary of your situation.

**I have a Housing Choice Voucher through the LHC’s program. I have lost my job and am unable to pay my portion of the rent. Am I in danger of being evicted due to non-payment?**

Assisted families can report decreases in income to your HCV coordinator. Your rent will be adjusted according to the LHC’s Section 8 Administrative Plan, which sets a minimum rent of $50.


**I am a landlord renting to a LHC Section 8 Housing Choice Voucher program participant. Will HAP payments be delayed as a result of the office closures?**

The LHC anticipates that all HAP payments will be distributed as usual.